

WELCOME TO KILBY PARK CAMPGROUND

Kilby Park is operated by the Kilby Heritage Society.

The Kilby Heritage Society is a community based, charitable, non-profit society, with a volunteer board.

2022 Camping Fees (per night)

| | | | |
|-------------------------------|-----------------|------------------------|----------------|
| January 2 to February 28 | \$15 | Main Campground Closed | |
| MARCH - Check Website | | Ongoing Improvements | |
| April 1 to April 30 | \$30 | Senior (65+)* | \$25 |
| May 1 to Sept 30 | \$40 Waterfront | No Senior Discounts | \$35 Bush Side |
| October 1 to 31 | \$30 | Senior (65+)* | \$25 |
| November 1 to January 1, 2023 | \$20 | | |

**Seniors may be required to show proof of age to qualify for the senior's rate.*

All prices are subject to increase without notice.

Day Use Fees (per day)

| | |
|-------------------------|--------------------------|
| March to April 30 | \$15 |
| May 1 to Sept 30 | No day use in campground |
| Sept 30 to Feb 28, 2023 | \$15 |

Length of Stay:

1. To create more opportunities for a greater number of Park visitors each person (whether or not they are the registered permit holder) may only camp up to a **maximum of 14 nights from June 15 to Labour Day.**

Checking in with a RESERVATION:

1. Check in at Gatehouse with reservation confirmation.
2. The registered adult (permit holder) becomes the designated representative for the campsite and must provide ID including their name, vehicle licence number(s), the makeup of people in their campsite.
3. This adult is responsible for the actions of all members of their campsite and any visitors to the campsite.

Number of people per campsite:

1. Number of people per campsite is **EIGHT**, of which four adults are allowed, including daytime visitors.

Vehicles per Campsite:

A camping party may arrive at the campsite with one of the following:

- a motor vehicle not designed as an accommodation for camping, e.g., car, truck, SUV, non-camperized van, motorcycle (to a maximum of one motorcycle per each adult in the party) or
- a motor vehicle towing a trailer designed as an accommodation for camping, e.g., 5th wheel, travel trailer, tent trailer; or
- a recreational vehicle (RV), e.g., motor home, camperized truck/van; or
- a RV with a legally towed motor vehicle; or
- a motor vehicle or RV towing a trailer not designed as an accommodation for camping, e.g., utility/cargo, or boat trailer.

Tent Policy: one tent may accompany any of the above vehicles, or if tenting only, 2 tents per site maximum.

Additional Vehicle: With approval of the Park Attendant, a campsite may be allowed **one** additional motor vehicle (not designed as an accommodation) for an additional fee of \$12/night.

Firewood: is available for sale at the Gatehouse. After hours, please see the Camp Host.

Reservations: For 24-hour online reservation: campgroundbooking.com. By Phone: the reservation desk is open Thursday to Monday 9 am to 3 pm. **Call 604-343-0709** and follow the prompts to the call queue. There will be an additional \$5 fee to use the call centre service. Additional \$5 fee applies as well as our regular reservation fees.

All campsites are Reservable. NO email reservations will be accepted. NO phone messages or walk-ins will be accepted.

Enjoy the Beauty of this Park

Thank you for choosing the Kilby Park Campground.

Our Campground staff is available if you have any questions.

Email reservations@kilby.ca or visit www.kilby.ca

KILBY PARK CAMPGROUND RULES

PLEASE RESPECT THE PARK AND YOUR FELLOW CAMPERS

1. Check in time no earlier than 1 pm. Check out time no later than 11 am
2. **Quiet time is from 11 pm to 7 am.** Excessive noise is not cool! Please remember that sound travels further in open air, especially music and loud talking. Only registered campers are allowed in the campground between 11 pm to 7 am.
3. **Reservations/sites are not transferable.** Reservation permit holder name must be provided at the time of booking and cannot be added or changed later. Any reservation holders found to be transferring or selling their reservations to another party, risk their reservation being cancelled without a refund. If a customer can no longer use their reservation, they are encouraged to cancel it so that any unused camping fees that are not forfeited as a penalty can be refunded.
4. The main gate may be closed during the day and/or night for the safety and security of our campers.
5. Generator use is only permitted between 9 am to 11 am and 6 pm to 8 pm. The use of “inverted generators” (i.e. Low Noise) are preferred. Generators must be placed within your campsite. Please refer to kilby.ca for the complete Generator Policy.
6. All vehicles and trailers, whatever type, must be within each site’s boundary. No parking at all on the roadway.
7. If you have a boat, campers will be charged a one-time fee of \$15 to launch their boat for the duration of your stay. Your trailer must be parked on your campsite. Please check with Camp Attendant.
8. No idling of vehicles within your campsite. Please refer to kilby.ca for the Idling Policy on the campground page.
9. **NO TENTS, WOOD FIRES or PROPANE BBQ’S ALLOWED ON THE BEACH.**
10. No cutting or removal of any trees, shrubs, grasses, flowers, etc. Deadwood from the park is not to be used for firewood. Driftwood may be used if it fits into the fire pit. You may bring your own firewood, or purchase at gatehouse.
11. **ALL PETS must be ON LEASH** at your site and in public areas and under your control at all times. Please clean up after your pet.
12. Please do not move fire pits.
13. **Alcohol:** Consumption is restricted to registered campsites only and responsible use is expected. It is not allowed in any public areas including washrooms and beach. Public intoxication or threats to public safety or staff will not be tolerated.
14. **Smoking:** For the safety and enjoyment of all visitors and to protect parks natural values, smoking and vaping is only permitted within your designated campsites occupied by the registered parties and their guests.
15. No off-road or unlicensed vehicles are to be operated in or near the Park. No unlicensed drivers may operate vehicles in the Park.
16. Fish entrails or other waste from cleaning fish are not to be disposed of in the Park or on the beach. No hunting, shooting or handling of firearms of any sort is allowed.
17. Absolutely **NO FIREWORKS** of any kind.
18. Please keep the toilets clean. Do not put garbage, bottles or cans in the toilets.
19. Please sort and recycle glass and plastic bottles, pop and beer cans in the recycle bins provided. Do not put garbage in the recycle bin. All monies raised from the proceeds of the recycled materials will be used for animal feed and care.
20. The launching of personal watercraft (Jet Ski) is not allowed at the boat launch.
21. Failure to comply with any of these regulations/policies may result in enforcement actions, such as the cancellation of your camping permit and/or eviction from the park.

Please record and report anything out of the ordinary to the Park Attendant or Camp Host and/or the RCMP.

For emergencies call 911. Non-emergencies call the Agassiz RCMP at (604) 796-2211.

The Park Attendant has full discretion in all matters.

This is a private park and we reserve the right to refuse admittance.

We are listening!! Call us at 604-796-0414 or email info@kilby.ca

This park is owned by the Province of BC and cooperatively managed by the Kilby Heritage Society, a charitable, non-profit society, which also operates the adjacent Kilby Historic Site. Although we strive to reflect other BC provincial parks rules and regulations some services (such as the Social Services Camping Fee Exemption) and facilities may differ.

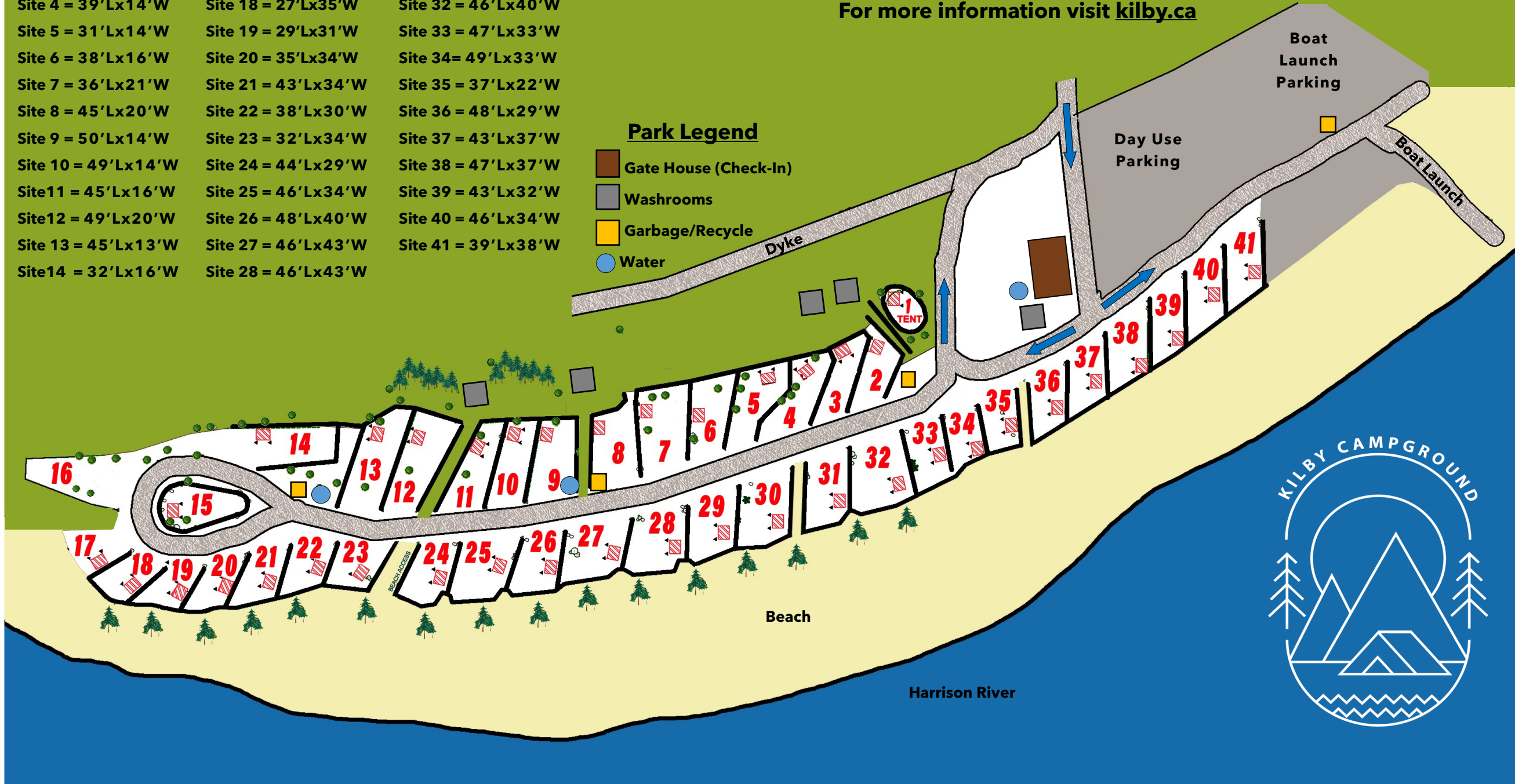
Site Dimensions

| | | |
|-----------------------|-----------------------|-----------------------|
| Site 1 = 14' Lx20' W | Site 15 = 24' Lx16' W | Site 29 = 52' Lx36' W |
| Site 2 = 39' Lx14' W | Site 16 = 41' Lx16' W | Site 30 = 50' Lx37' W |
| Site 3 = 33' Lx13' W | Site 17 = 36' Lx37' W | Site 31 = 50' Lx36' W |
| Site 4 = 39' Lx14' W | Site 18 = 27' Lx35' W | Site 32 = 46' Lx40' W |
| Site 5 = 31' Lx14' W | Site 19 = 29' Lx31' W | Site 33 = 47' Lx33' W |
| Site 6 = 38' Lx16' W | Site 20 = 35' Lx34' W | Site 34 = 49' Lx33' W |
| Site 7 = 36' Lx21' W | Site 21 = 43' Lx34' W | Site 35 = 37' Lx22' W |
| Site 8 = 45' Lx20' W | Site 22 = 38' Lx30' W | Site 36 = 48' Lx29' W |
| Site 9 = 50' Lx14' W | Site 23 = 32' Lx34' W | Site 37 = 43' Lx37' W |
| Site 10 = 49' Lx14' W | Site 24 = 44' Lx29' W | Site 38 = 47' Lx37' W |
| Site 11 = 45' Lx16' W | Site 25 = 46' Lx34' W | Site 39 = 43' Lx32' W |
| Site 12 = 49' Lx20' W | Site 26 = 48' Lx40' W | Site 40 = 46' Lx34' W |
| Site 13 = 45' Lx13' W | Site 27 = 46' Lx43' W | Site 41 = 39' Lx38' W |
| Site 14 = 32' Lx16' W | Site 28 = 46' Lx43' W | |

Kilby Campground

The reservation desk is open Thursday to Monday 9 am to 3 pm,
604-343-0709 or campgroundbooking.com

For more information visit kilby.ca



KILBY PARK CAMPGROUND RESERVATION POLICY

This Park is owned by the Province of BC and cooperatively managed by the Kilby Heritage Society, a charitable, non-profit society, which also operates the adjacent Kilby Historic Site. Although we strive to reflect other BC provincial parks rules and regulations some services (such as the Social Services Camping Fee Exemption) and facilities may differ.

Reservation Policy

1. **Online reservations:** can be made on March 21, 2022 starting at 9 am on the website campgroundbooking.com
2. **Phone Reservations:** the reservation desk is open Thursday to Monday 9 am to 3 pm. Call 604-343-0709 and follow the prompts to the call queue. There will be an additional \$5 fee to use the call centre service. NO email reservations will be accepted. NO phone messages or walk-ins will be accepted.
3. **NEW! All campsites are Reservable.** Due to staffing shortages, there will be no first come, first serve camping this season.
4. To create more opportunities for a greater number of park visitors each person (whether or not they are the registered permit holder) may only camp up to a **maximum of 14 nights from June 15 to Labour Day.**
5. The registered adult (permit holder) becomes the designated representative for the campsite and must provide ID including their name, vehicle licence number(s), the makeup of people in their campsite. This adult is responsible for the actions of all members of their campsite and any visitors to the campsite.
6. **Reservations can only be made 2 months in advance of desired date. (ie: On June 18 you can book up until August 17)**
7. If a reservation cannot be fulfilled, the permit holder should cancel their reservation at least 7 days in advance to receive a 100% refund (less reservation fees) or risk charges as laid out in the cancelation guidelines.
8. **Reservations/sites are not transferable.** Reservation permit holder name must be provided at the time of booking and cannot be added or changed later. Any reservation holders found to be transferring or selling their reservations to another party, risk their reservation being cancelled without a refund. If a customer can no longer use their reservation, they are encouraged to cancel it so that any unused camping fees that are not forfeited as a penalty can be refunded.
9. Weekend reservations have a **2-night minimum reservation**
10. Long weekend (Statutory Holiday) reservations have a **3-night minimum reservation.**
11. For the telephone reservation desk there is a reservation fee of \$6/night to a maximum of \$18 plus a \$5 call in-person charge.
12. For 24-hour online reservations there is a flat fee of \$7 for one night, 2 nights \$12 and 3 nights \$18.
13. There is a charge for an extra vehicle of **\$12 per vehicle, per night.**
14. There is a one-time fee of \$15 to launch your boat. Your trailer must be parked within the boundaries of your campsite.
15. Full payment (including reservation fees) is required at time of booking. We only accept credit cards.
16. **Quiet time** is from 11 pm to 7 am. Excessive noise is not cool! Please remember that sound travels further in open air, especially music and loud talking. Only registered campers are allowed in the campground between 11 pm to 7 am.
17. **Alcohol:** This is a family-oriented campground. No alcoholic beverages are to be consumed outside of your campsite. Excessive drinking may result in eviction.
18. **Smoking:** For the safety and enjoyment of all visitors and to protect parks natural values, smoking and vaping is only permitted within your designated campsites occupied by the registered parties and their guests.

Refund and Change Policy

1. Reservation fees are non-refundable. Making an error with your reservation, or conditions such as weather etc. are not grounds for a refund. Under extenuating circumstances, campers may be eligible for a refund of forfeited camping fees.
2. Refunds will **not** be given for an eviction, early departure or inclement weather.
3. Any changes made prior to the day of arrival are subject to a \$6 fee per change. Any changes made after arrival **MUST** be approved by the Park Attendant.

Cancellation Charges - There is a \$6 cancellation fee per booking. Reservation charges are NOT refundable.

1. Cancellations made more than 7 days prior to Check-In Date, all camping fees (less cancellation and reservation fees) are refunded.
2. Cancellations made within 7 days to 1 day prior to Check-In Date, 1 night's camping fee forfeited, remaining (less cancellation and reservation fees) refunded.
3. Cancellations made the day of arrival, 2 night's camping fee forfeited, remaining (less cancellation and reservation fees) refunded.

No Shows/Late Arrivals

1. **NEW!** Two weeks prior to the date of your arrival, you will receive an email reminder confirming your reservation.
2. **Reservations are held until 11 AM the day after the scheduled arrival date.** After this time, all fees will be forfeited and the site will be made available to other visitors. If you can't make your arrival date, please call or email at reservations@kilby.ca to let us know. This will avoid the site being left empty.
3. **NEW!** You will receive a courtesy call before the site is released. Please ensure we have the correct phone number on file.

Possible Grounds for a Refund

1. **Wildfire Smoke** – This will be considered acceptable grounds for camping fee refunds if all the following criteria are met:
 - a. You cancel your reservation; and
 - b. Air quality levels are a 7 or higher on the BC Air Quality Health Index (AQHI) at the station closest to the park on the date of cancellation
2. **Park conditions that prevent access or cause evacuations** - Refunds would only be considered if customers are unable to enter/approach a park because of emergencies such as floods, road closure or/and natural disaster or if an evacuation is ordered. In such cases, it is your responsibility to check www.kilby.ca for updates.
3. **Medical** - Refunds may be issued for serious medical reasons that prevent customers from honouring their reservation. Applications for medical refunds require a doctor's note or proof that a member of the camping party was seriously injured or admitted to the hospital (there are no exceptions to this). Dates on the medical note or documents must coincide with the arrival date in order to support the request. The reservation owner must still try to cancel the reservation if at all possible.
4. **Death in the immediate family** – We will consider refunding forfeited user fees if there is a death in the immediate family. Kilby Park still requires that the customer will do their best to cancel their reservation so that the site can be filled. We may require proof in the form of a death certificate and or obituary notice. *Definition of Immediate family: a parent, spouse, child, grandchild, grandparent, brother, sister, father-in-law, mother-in-law, daughter-in-law, son-in-law, and any other relative permanently residing in the same household. Unfortunately the death of a friend, distant relative or a pet is not considered grounds for a refund.
5. **Serious Motor Vehicle accident** - If the reservation holder or a member of the camping party is involved in a serious motor vehicle accident that prevents them from honouring their reservation, a refund will be considered. An accident report, dated near the customer's arrival date is required to support the request for a refund.

Not Grounds for a Refund

1. **Wildlife** - The presence or interactions with any kind of wildlife (insects, bears, squirrel, raccoons, etc.) even if the wildlife damages or destroys personal property, are not grounds for a refund. The one exception is if the park is closed or park visitors are advised to stay away due to safety reasons (cougar, problem bear, wolf, etc.). This notice would be posted on www.kilby.ca and in the park.
2. **Errors while making a reservation** - Refunds will not be granted for errors that customers make on their reservations.
3. **Early Departure** - Vacating your campsite early is not grounds for a refund.
4. **Weather and Ambient Conditions** - No refunds will be considered for inclement weather (cold, rain, hail, snow, heat, flooding, etc.) Customers should check www.kilby.ca for updates. (if no updates are present, assume the park is open)
5. **Park Conditions** - Requests for refunds related to in-park conditions must be directed to by the Park Attendant (unsatisfactory conditions, poor customer service, etc.).
6. **Eviction from your campsite** - If you have been evicted from the campsite by a representative of Kilby Park for failure to follow the rules and guidelines, no refunds will be made.
7. **General Illness or Pre-existing conditions** - If someone in the camping party gets ill but does not require medical assistance (see Medical below) or if there are common or expected conditions in the park that trigger an existing condition (i.e., allergic to bees and stung in park, or campfire smoke triggers asthma attack, etc.) would not be considered grounds for a refund.
8. **Vehicle Breakdown/equipment issues** - No refunds will be given for vehicle breakdowns, problems related to vehicles or equipment failure.
9. **Change in Plans** - A change of plans, including but not limited to getting called into work or if child care or pet care arrangements fall through.

The reservation attached hereby agrees to the following:

1. **LIABILITY:** The Kilby Campground and Boat Launch facilities are operated by the Kilby Heritage Society and the use of the facilities are at the user's own risk. Campground guests are responsible for their visitors. The Kilby Heritage Society assumes no responsibility or liability for the safety and security of RV tenants/campers/visitors. The Kilby Heritage Society is not responsible for loss or damage to RV tenants' or camping guests' property due to theft, vandalism, fire, any casualty or act of God. Registered guests and all other users of this property expressly assume all risk of such loss or damage and must carry their own insurance.
2. **DISCLAIMER:** The Kilby Heritage Society provides its services, including but not limited to its sites, utilities, boat launch and amenities on an "as is" basis and makes no representation or warranties of any kind, either express or implied. By staying at

or using campground or boat launch facilities, you agree to these terms and that under no circumstance will the Kilby Heritage Society be liable for direct, indirect, incidental or any other type of damages resulting from your use of any part of the resort. This includes, but is in no way limited to, loss or injury caused in whole or in part by our negligence or things beyond our control.

3. **INDEMNIFICATION:** Camping and/or boat launch guests shall indemnify and hold harmless the Kilby Heritage Society, its officers, and employees from all claims, liability, and expenses, including but not limited to attorney and other professional fees, for injury to persons, loss of life, or damage to property arising out of the tenant's exercise of his rights hereunder.
4. **RESERVATION OF RIGHTS:** The Kilby Heritage Society reserves the right to amend these rules without prior notice to residents or guests. The Kilby Heritage Society, at its discretion, reserves the right to refuse entry on the campground to any person and to evict current guests. The Kilby Heritage Society also reserves the right to refuse to accommodate current and returning guests that have violated rules and regulations and/or have vacated the campground without paying all fees.

COVID-19 Information – Guidance for Campers

Under current Coronavirus restrictions we are asking campers to consider the following guidelines to help us minimize the risk of transmission of infection among fellow campers.

- Please do not enter the campground if you are experiencing symptoms including cough, fever, shortness of breath, runny nose or sore throat that are not related to a pre-existing illness or health condition, or are otherwise required to isolate or quarantine.
- If you develop symptoms of illness during your stay, please inform us by calling 604-796-0414. We have a response plan in case of this type of emergency.
- Your personal information that is collected at registration could be used for contacting you in case of a COVID-19 outbreak.

COVID-19 Risk Mitigation

Please check our website for the current Public Health Orders and how they may affect your camping experience. The general policies and procedures for camping at Kilby during this pandemic are:

- **Physical Distancing:**
 - Please park your RV to the right hand side of the campsite to create a barrier between sites for physical distancing between you and your neighbour;
 - Keep 2 meters apart from other campers when walking through the site or on the beach.
- **Pit Toilets & High-Touch Surfaces:**
 - Please use your own RV's washroom for your safety;
 - The washrooms are open but have high-touch surfaces and are shared-use facilities. Due to staffing limitations the washrooms are **not** disinfected after every use. We will monitor the washrooms for cleaning and disinfection during the day, but will not be attended to after 5 pm;
 - Bring alcohol-based sanitizer and carry at all times for proper hand hygiene. If you do not have hand sanitizer please see camp host or park staff;
 - Stay 2 meters apart while waiting for use of the washrooms
 - Be cautious when using water taps and garbage cans, as these areas have high-touch surfaces.

KILBY

CAMPGROUND

Enjoy the Beauty of this Park

Thank you for choosing the Kilby Park Campground.
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Email reservations@kilby.ca or visit www.kilby.ca