### WELCOME PAGE Kilby Park Campground General Information and Rules

#### 2023 CAMPING FEES (PER NIGHT)

Season	Dates	Bush Side	Beach Side	Senior Rate (65+) *	Day Use
Winter Season	January 1 <sup>st</sup> to February 28th (Main Campground Closed)	N/A	\$20	N/A	\$15
Shoulder Season	March 1 <sup>st</sup> to April 30 <sup>th</sup>	\$30	\$30	\$25	\$15
High Season	May 1 <sup>st</sup> to September 30 <sup>th</sup>	\$35	\$40	N/A	N/A
Shoulder Season	October 1 <sup>st</sup> to October 31 <sup>st</sup>	\$30	\$30	\$25	\$15
Winter Season	November 1 <sup>st</sup> to December 31 <sup>st</sup>	\$20	\$20	N/A	\$15

\*Seniors may be required to show proof of age to qualify for senior's rate All prices are subject to increase without notice

#### **RESERVATION FEES**

Charge	<b>Online Reservation</b>	Phone Reservation
Reservation Charges	Flat fee for one night \$7	\$5 call in-person charge
(non-refundable)	2 nights \$12	Flat fee for one night \$7
	3 nights \$18	2 nights \$12
	-	3 nights \$18

#### NEW!

- 7 First-come first-serve non reservable sites
- Reservations can be made 4 months in advance of desired date

#### BOOKING

- Reservations open February 1<sup>st</sup>, 2023 at 9:00 AM
- Main campground opens March 1<sup>st</sup> and closes December 31<sup>st</sup>
- 24-hour Online Reservation: <u>campgroundbooking.com</u>
- Reservation Desk: Open Monday to Friday 9:00 AM to 3:00 PM. Call 604-796-9576 and follow the prompts to the call queue (\$5 phone reservation fee)
- Full payment (including reservation fees) is required at time of booking. We only accept credit cards.
- NO reservations will be accepted via email or phone message
- No Double Booking. One reservation per person (ie: one person cannot book multiple sites)

#### **ROLLING WINDOW**

#### We listened!

Reservations can be made 4 months in advance. You may book your stay up to 14 days beyond the rolling window providing the <u>starting date</u> of your stay falls within the rolling window. (eg. Rolling window ends July 20<sup>th</sup>, reservation can be made on March 20th and you can check out on Aug 3rd)

#### MAX LENGTH OF STAY

To create more opportunities for a greater number of park visitors each person (whether or not they are the registered permit holder) may only camp up to a maximum of 14 nights from June 15 to September 4<sup>th</sup> (Labour Day).

#### MINIMUM STAY LONG WEEKENDS

 Long weekend (Statutory Holiday) reservations have a 3-night minimum reservation. (Friday, Saturday, AND Sunday night)

#### MINIMUM WEEKEND STAY DURING HIGH SEASON

 High Season Weekend reservations have a 2-night minimum reservation (Friday night and Saturday night)

#### RESERVATION PERMIT HOLDER

- Reservations/sites are not transferable. Reservation permit holder name must be provided at the time of booking and cannot be added or changed later. Any reservation holders found to be transferring or selling their reservations to another party, risk their reservation being cancelled without a refund. If a permit holder can no longer use their reservation, they are encouraged to cancel it so that any unused camping fees that are not forfeited as a penalty can be refunded.
- The registered adult (permit holder) becomes the designated representative for the campsite and must provide ID including their name, vehicle license number(s), the makeup of people in their campsite. This adult is responsible for the actions of all members of their campsite and any visitors to the campsite.
- Damages to the campground and equipment by any member of your camping party must be reported and be paid for. Damages found after your camping party has vacated the campground will remain the responsibility of your camping party. Management will contact for prompt payment

#### LIMITED OCCUPANCY

- Number of people per campsite is **EIGHT**, of which four adults are allowed, including daytime visitors.

#### VEHICLES PER CAMPSITE

- Please note, guests may not reserve a campsite for additional vehicles, trailers, boats, or any other non-accommodation vehicle.
- Only one camping unit (trailer/camper/RV/tent) and one vehicle (car/truck) are allowed per site, except in the case of a second tent. (See tent policy below)
- These are acceptable camping units per campsite:
  - a motor vehicle towing a trailer designed as an accommodation for camping, e.g., 5th wheel, travel trailer, tent trailer; or
  - o a recreational vehicle (RV), e.g., motor home, camperized truck/van; or
  - a RV with a legally towed motor vehicle; or
  - a motor vehicle or RV towing a trailer not designed as an accommodation for camping, e.g., utility/cargo, or boat trailer.
  - **Tent Policy**: one tent may accompany any of the above vehicles, or if tenting only, 2 tents per site maximum.
- The number of passenger vehicles (eg. cars, SUVs, and trucks) in a campsite must not exceed 2 at <u>any</u> time. Pleas note: the second passenger vehicle permit for overnight stay is \$12/night.

#### NO SHOWS

- Reservations are held until 11 AM the day after the scheduled arrival date. After this time, all fees will be forfeited and the site will be made available to other visitors. If you can't make your arrival date, please call or email at <u>reservations@kilby.ca</u> to let us know. This will avoid the site being left empty.
- You will receive a courtesy call before the site is released. Please ensure we have the correct phone number on file.

#### CANCELLING RESERVATION

If a reservation cannot be fulfilled, the permit holder should cancel their reservation at least 14 days in advance to receive a 100% refund (less reservation fees) or risk charges as laid out in the cancellation guidelines below.

	more than 14 days prior to Check-In Date	Within 7-14 days prior to Check-In Date	within 1-7 days prior to Check-In Date	No Shows
Cancel	all camping fees refunded (less *cancellation and reservation fees)	1 night camping fees forfeited (less *cancellation and reservation fees)	2 night's camping fees forfeited (less *cancellation and reservation fees)	all camping fees forfeited

#### \*\$10.00 cancellation fee

Please see Kilby Campground Policies for more information regarding our refund policy

#### CHECKING IN WITH A RESERVATION

- Check-in starts at 1:00 PM; please check-in at the gatehouse before heading to your site. Early
  arrivals may be accommodated only if site is ready.
- Check-out time is 11:00 AM

#### FIRST-COME FIRST-SERVE (FCFS)

- There are 6 designated FCFS sites. Upon arrival find an unoccupied FCFS site leave your camping unit at your site to hold your place. Pick up your envelope at the main gate, follow the instructions, and we'll check in with you during your stay.
- A camping unit means RV or tent (sleeping accommodation). Chairs, coolers, and easy ups, etc. are not acceptable as place holders.
- Check-out time is 11:00 AM

#### VISITORS

- Visitor Hours: 7:00 AM 11:00 PM. Visitors must leave by 11:00 PM
- Visitor Parking Options: #1 Visitors may park at the permit holder's campsite providing there
  are no more than 2 vehicles total at the campsite; #2 Visitors may park at day use; #3 Visitors
  may park at the heritage site parking lot.

#### VEHICLES & PARKING

- With approval of the Park Attendant, a campsite may be allowed **one** additional motor vehicle (not designed as an accommodation) for an additional fee of \$12/night.
- All vehicles and trailers, whatever type, must be within each site's boundary. No parking at all on the roadway.

#### PETS

- For the safety of other dogs and small children all pets must be on leash at all times: at your camp site, and in public areas.
- Please clean up after your pet.

#### NOISE

- QUIET TIME Quiet time is from 11 pm to 7 am. Excessive noise is not cool! Please remember that sound travels further in open air, especially music and loud talking. Only registered campers are allowed in the campground between 11 pm to 7 am.
- GENERATOR USE Generator use is only permitted between 9 am to 11 am and 6 pm to 8 pm. The use of "inverted generators" (i.e. Low Noise) are preferred. Generators must be placed within your campsite. Please refer to <u>kilby.ca</u> for the complete Generator Policy.
- IDLING no idling of vehicles within your campsite or on the campground roadway. Please
  refer to kilby.ca for the idling policy on the campground page.

#### ALCOHOL

- Consumption is restricted to registered campsites only and responsible use is expected.
- Not allowed in any public areas including washrooms and beach.
- Public intoxication or threats to public safety or staff will not be tolerated. Please consider your fellow campers.

#### SMOKING

 For the safety and enjoyment of all visitors and to protect parks natural values, smoking and vaping is only permitted within your designated campsites occupied by the registered parties and their guests. Please be sensitive to your neighbours.

#### CAMPFIRES

- Firewood is available for sale at the gatehouse (\$10.00).
- NO fires of any kind on the beach
- No cutting or removal of any trees, shrubs, grasses, flowers, etc. Deadwood from the park is not to be used for firewood. Driftwood may be used if it fits into the fire pit. You may bring your own firewood, or purchase at gatehouse.
- Please do not move fire pits.

#### BOAT LAUNCH

- If you have a boat, campers will be charged a one-time fee of \$15 to launch their boat for the duration of your stay. Your trailer must be parked on your campsite. Please check with Camp Attendant.
- The launching of personal watercraft (Jet Ski) is not allowed at the boat launch.

#### FIREWORKS, FIREARMS, AND HUNTING

- No hunting, shooting or handling of firearms of any sort is allowed.
- Absolutely **NO FIREWORKS** of any kind.

#### OFF ROAD VEHICLES

- No off-road or unlicensed vehicles are to be operated in or near the Park.
- No unlicensed drivers may operate vehicles in the Park.

#### **BEACH USE**

- Absolutely **NO** tents, wood fires, propane fires or BBQs allowed on the beach.
- Dogs <u>must</u> remain on leash for the safety of other dogs and small children.

#### HOUSEKEEPING

- Please keep the toilets clean. Do not put garbage, bottles or cans in the toilets.
- Please sort and recycle glass and plastic bottles, pop and beer cans in the recycle bins provided. Do not put garbage in the recycle bin. All monies raised from the proceeds of the recycled materials will be used for animal feed and care.
- Fish entrails or other waste from cleaning fish are not to be disposed of in the Park or on the beach

#### **EMERGENCIES & SUSPICIOUS ACTIVITY**

- Please record and report anything out of the ordinary to the Park Attendant or Camp Host and/or the RCMP.
- For emergencies call 911. Non-emergencies call the Agassiz RCMP at (604) 796-2211.

Failure to comply with any of these regulations/policies may result in enforcement actions, such as the cancellation of your camping permit and/or eviction from the park. The Park Attendant has full discretion in all matters. This is a private park and we reserve the right to refuse admittance.

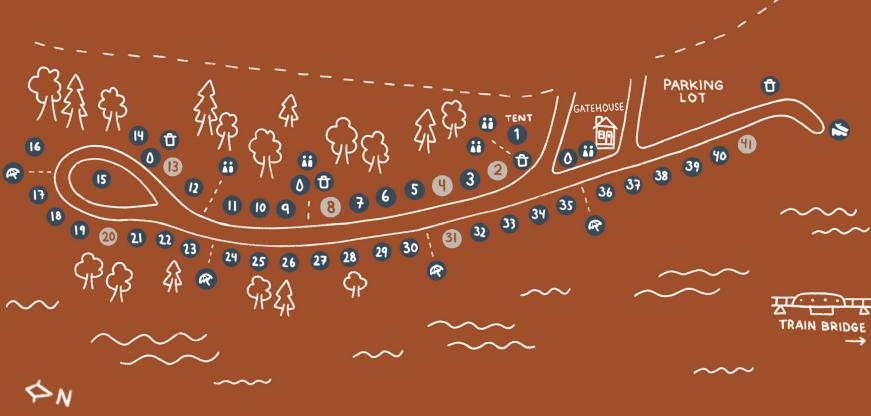
#### RESTAURANT, GIFT SHOP AND HERITAGE SITE

Don't forget to include the heritage site in your visit. Daily activities, fresh homemade food, and ice cream!

This Park is owned by the Province of BC and cooperatively managed by the Kilby Heritage Society, a charitable, non-profit society, which also operates the adjacent Kilby Historic Site. Although we strive to reflect other BC provincial parks rules and regulations some services (such as the Social Services Camping Fee Exemption) and facilities may differ.

# Kilby Park Campground

REACH ACCESS Solution / Dyke/trail ii washroom o water of garbage



## **Site Reservations**

Reservations can be made online 24/7 at campgroundbooking.com

Our reservation desk is open Monday - Friday 9AM - 3PM (604) 796 - 9576.

For more information visit kilby.ca

## **Site Dimensions**

ite 1 = 14′L × 20′W	<b>Site 22</b> = 38'L x 30'W
ite 2 = 39'L x 14'W	<b>Site 23</b> = 32′L x 34′W
<b>ite 3</b> = 33′L x 13′W	<b>Site 24</b> = 44′L × 29′W
ite 4 = 39′L x 14′W	<b>Site 25</b> = 46′L × 34′W
ite 5 = 31'L x 14'W	<b>Site 26</b> = 48'L x 40'W
<b>ite 6</b> = 38′L x 16′W	<b>Site 27</b> = 46′L × 43′W
ite 7 = 36'L x 21'W	<b>Site 28</b> = 46′L × 43′W
ite 9 = 50′L x 14′W	<b>Site 29</b> = 52′L x 36′W
ite 10 = 49'L x 14'W	<b>Site 30</b> = 50'L x 37'W
ite 11 = 45′L x 16′W	<b>Site 31</b> = 50′L x 36′W
ite 12 = 49'L x 20'W	Site $32 = 46'L \times 40'W$
ite 13 = 45′L x 13′W	<b>Site 33</b> = 47′L x 33′W
ite 14 = 32′L x 16′W	<b>Site 34</b> = 49'L x 33'W
ite 15 = 24′L x 16′W	<b>Site 35</b> = 37'L x 22'W
ite 16 = 41′L x 16′W	<b>Site 36</b> = 48'L x 29'W
ite 17 = 36'L x 37'W	<b>Site 37</b> = 43′L × 37′W
ite 18 = 27'L x 35'W	<b>Site 38</b> = 47'L x 37'W
ite 19 = 29'L x 31'W	<b>Site 39</b> = 43′L x 32′W
ite 20 = 35'L x 34'W	<b>Site 40</b> = 46′L × 34′W
ite 21 = 43'L x 34'W	<b>Site 41</b> = 39′L x 38′W

## CAMPGROUND POLICIES

Kilby Park Campground

#### 1. GENERATOR POLICY

This policy restricts the recreational use of generators in provincial parks, conservancies, protected areas and recreation areas. Generator use in provincial protected areas has steadily increased over the past few years, and not all visitors are accepting of their use. Generators can be very noisy and disruptive to a visitor's experience. In addition, the exhaust from generators can pose a serious health hazard for nearby visitors with respiratory medical conditions i.e. asthma. Reducing the hours of generator use will help reduce air pollution, greenhouse gas emissions, fuel consumption and noise levels in

protected areas. It is important all visitors have a pleasant stay while visiting BC Parks campgrounds, day-use sites, and marine protected areas. For this reason, BC Parks has developed this policy to allow the use of generators, but only during designated time periods. This policy applies generator use within all campgrounds, day-use sites in provincial parks, conservancies, protected areas, recreation areas. This policy applies to generators used on boats moored within the boundaries of a marine protected area. This policy does not apply to commercial vessels or vessels that require continual power generation.

- The use of "inverter generators" (i.e. energy efficient/low noise) is preferred over the use of industrial size generators. Although generator use is permitted, the use of portable solar panels is strongly encouraged.
- Generator use is only permitted between the hours of 9am 11am, and from 6pm 8pm.
- Generators must be placed on designated campsite pads, and not in surrounding vegetation.

#### 2. IDLING POLICY

This policy prohibits the unnecessary idling of motorized vehicles and vessels in provincial parks, conservancies, protected areas and recreation areas. BC Parks is committed to reducing unnecessary vehicle, vessel and equipment idling as a means of reducing air pollution, greenhouse gas emissions and fuel consumption. Making provincial protected areas "Idle Free Zones" will help to build awareness about the economic, environmental and health costs of idling. This policy applies to all campgrounds, day-use sites, and marine protected areas. Park Rangers, Park Facility Operators, police, fire, ambulance and/or other emergency motorized vehicles or vessels performing emergency activities are exempt from this policy. Equipment

involved in on-site construction is also exempt.

- Idling of motorized vehicles/vessels is not permitted for more than one consecutive minute, notwithstanding the following exceptions:
  - (i) diesel fuelled motor vehicles/equipment may idle for up to five minutes during their initial warm-up period; and
  - (ii) motorized vehicles/vessels may idle for the purposes of defogging, defrosting or de-icing windows. Idling must end when fog, frost or ice conditions have been eliminated.
  - (iii) During the winter season with below zero temperatures and/or blizzard conditions, and during summer periods of extreme heat, extended idling periods may be necessary for the well being of the operator and passengers.

#### Definitions

- "idle" or "idling" means the operation of a motorized vehicle/vessel or equipment while they are not in motion and not being used to operate auxiliary equipment that is essential to the function of the motorized vehicle/vessel or equipment;
  - "motorized vehicle/vessel means a vehicle or vessel which is self-propelled by an internal combustion engine, but does not include a motorized wheelchair.

#### 3. REFUND POLICY

- Possible Grounds for a Refund
  - 1. **Wildfire Smoke** This will be considered acceptable grounds for camping fee refunds if all the following criteria are met:
    - a. You cancel your reservation; and
    - b. Air quality levels are a 7 or higher on the BC Air Quality Health Index (AQHI) at the station closest to the park on the date of cancellation
  - 2. **Park conditions that prevent access or cause evacuations** Refunds would only be considered if customers are unable to enter/approach a park because of emergencies such as floods, road closure or/and natural disaster or if an evacuation is ordered. In such cases, it is your responsibility to check <u>www.kilby.ca</u> for updates.
  - 3. **Medical** Refunds may be issued for serious medical reasons that prevent customers from honouring their reservation. Applications for medical refunds require a doctor's note or proof that a member of the camping party was seriously injured or admitted to the hospital (there are no exceptions to this). Dates on the medical note or documents must coincide with the arrival date in order to support the request. The reservation owner must still try to cancel the reservation if at all possible.
  - 4. **Death in the immediate family** We will consider refunding forfeited user fees if there is a death in the immediate family. Kilby Park still requires that the customer will do their best to cancel their reservation so that the site can be filled. We may require proof in the form of a death certificate and or obituary notice. \*Definition of Immediate family: a parent, spouse, child, grandchild, grandparent, brother, sister, father-in-law, mother-in-law, daughter-in-law, son-in-law, and any other relative permanently residing in the same household. Unfortunately the death of a friend, distant relative or a pet is not considered grounds for a refund.
  - 5. Serious Motor Vehicle accident If the reservation holder or a member of the camping party is involved in a serious motor vehicle accident that prevents them from honouring their reservation, a refund will be considered. An accident report, dated near the customer's arrival date is required to support the request for a refund.
  - Not Grounds for a Refund
    - 1. **Wildlife** The presence or interactions with any kind of wildlife (insects, bears, squirrel, raccoons, etc.) even if the wildlife damages or destroys personal property, are not grounds for a refund. The one exception is if the park is closed or park visitors are advised to stay away due to safety reasons (cougar, problem bear, wolf, etc.). This notice would be posted on www.kilby.ca and in the park.
    - 2. **Errors while making a reservation** Refunds will not be granted for errors that customers make on their reservations.
    - 3. Early Departure Vacating your campsite early is not grounds for a refund.
    - 4. Weather and Ambient Conditions No refunds will be considered for inclement weather (cold, rain, hail, snow, heat, flooding, etc.) Customers should check www.kilby.ca for updates. (if no updates are present, assume the park is open)
    - 5. **Park Conditions** Requests for refunds related to in-park conditions must be directed to by the Park Attendant (unsatisfactory conditions, poor customer service, etc.).
    - 6. **Eviction from your campsite** If you have been evicted from the campsite by a representative of Kilby Park for failure to follow the rules and guidelines, no refunds will be made.
    - 7. **General Illness or Pre-existing conditions** If someone in the camping party gets ill but does not require medical assistance (see Medical below) or if there are

common or expected conditions in the park that trigger an existing condition (i.e., allergic to bees and stung in park, or campfire smoke triggers asthma attack, etc.) would not be considered grounds for a refund.

- 8. Vehicle Breakdown/equipment issues No refunds will be given for vehicle breakdowns, problems related to vehicles or equipment failure.
- **9.** Change in Plans A change of plans, including but not limited to getting called into work or if child care or pet care arrangements fall through.